

Quality Policy Statement

It is the policy of HRLocker to provide products and services that always meet and where possible, exceed our business objectives and customer requirements, based on the following precepts;

- The requirements of our customers are collected effectively to ensure that HRLocker is capable of achieving customer expectations,
- The requirements of all interested parties are clearly understood so that our products and services can be delivered in a timely and professional manner,
- All processes employed by HRLocker to deliver our products and services are determined, resourced appropriately, documented, monitored and measured to ensure conformance to; ○ Customer requirements, ○ Business objectives, and ○ Any applicable industry regulations and legislation,
- All HRLocker employees are competent for their area of work through academic achievement, training and experience, where appropriate,
- Effective mechanisms are in place to monitor and measure customer satisfaction so that HRLocker achieves its commitment to continual Improvement. To provide for this policy, HRLocker has established a management system in compliance with our certification to the ISO 9001 Standard. The management system is an integral part of our process management and the organization is dedicated to its continual improvement by;
- Providing clear focus on priorities by establishing business and quality objectives, which are reviewed periodically through the management review process,
- Making available the necessary resources to ensure that the management system remains effective in achieving business and quality objectives, conforming to the requirements of our ISO 9001 Standard certification,
- Top management's participation in the monitoring and measurement of the performance of the management system is focused on providing an effective framework for acting on opportunities for continual improvement. HRLocker has implemented an Internal Audit Programme to ensure that the ongoing suitability, conformity and continual improvement of the management system is assured. The management system has the full support of all interested parties. All operational



and support processes are within the scope of the management system. All personnel participate in regular internal audits of the processes in which they are involved. The resulting document is audited externally as part of our certification for ISO 27001.